# Attachment B: QAQC Visit Agenda (2 or 3-Day Visit)

### PRE-VISIT

- Please complete the items in Attachment A and submit the required information at least **three weeks** before your visit.
- Your DEP "Field Rep" may be available to assist you in preparing for the upcoming QAQC Visit.
- There are a wide variety of documents the QAQC Team uses during the QAQC Process.
   These documents are available for your review/use and are located in the QAQC section of the Center for Dirt and Gravel Roads Studies website.
   (https://dirtandgravel.psu.edu/pa-program-resources/ga-gc/)
- The QAQC team may arrive in the area before your visit to review and discuss preliminary material. You may be contacted if they have questions.

## PRIOR TO VISIT - Interviews of Manager, Staff, and QAB Members

- District should arrange interview times for staff and QAB members with the QAQC team. District must invite their District Board or their designee to participate.
- Try to arrange all QAB member and staff interviews for the same time.
- Will be completed via Microsoft Teams ahead of the in-person visit.
- Typically, these interviews start with the QAB and staff/management together. After the QAB portion is finished, the interviews will shift to District staff/management.
- Any questions or concerns that arose during the pre-visit review will be addressed as well.
- The QAQC team will work with the District to develop a list of projects for field review.

## **DAY 1** (~8am-4pm) File Review and Field Site Visits

### 8 – 8:30 am Arrival, Introductions, and Review of Agenda

### Morning Hard File Review and Field Site Selection

- QAQC team will review contract hard files and discuss findings with the District
  - Some hard files may be requested electronically prior to the visit for review
  - Hard file review may be requested to take place in-person prior to or following the scheduled QAQC visit depending on time constraints
- The QAQC team will work with the District to finalize a list of projects for field review
  - A list of projects for field review will generally be determined between the QAQC team and District prior to the visit

### 12 – 1pm Lunch

- Please allow time for a quick lunch stop, preferably take-out to make the best use of time during the visit. The time and length of lunch are flexible.

# 1 – 4 pm Continue File Review as Needed Start Field Site Reviews as Time Allows

- At a minimum, the person responsible for administering the Program for the District must accompany the group. The District Manager is also encouraged to attend. Anyone else at the District, including the District Board and QAB, is also invited.
- Will visit as many field sites as time permits.
- We will work with the District to stay within normal staff work timeframes. We are able to work with your time schedules. Let the QAQC team know in advance if you would like to revise the time frames.

## **DAY 2** Field Site Visits and Wrap Up

### ~8am to 4pm Field Site Visits

- At minimum, the person responsible for administering the DGLVR Program for the District must accompany the group. The District Manager is also encouraged to attend. Anyone else at the District, including the District Board and QAB, is also invited to attend.
- We will visit as many sites as time and travel allows.
- Please allow time for a quick lunch stop, preferably take-out. The time and length of lunch are flexible.

### ~4pm For 2-day QAQCs: Exit Interview and Overview of Findings

The QAQC team will provide the District with an informal overview of their findings at the end of Day 2. The QAQC team will develop the preliminary report and present it to the District at a later date.

## **DAY 3** Field Site Visits and Wrap Up (If needed)

### ~8am to 4pm Field Site Visits

- At minimum, the person responsible for administering the DGLVR Program for the District must accompany the group. The District Manager is also encouraged to attend. Anyone else at the District, including the District Board and QAB, is also invited to attend.
- We will visit as many sites as time and travel allows.
- Please allow time for a quick lunch stop, either sit-down or take-out. The time and length of lunch are flexible.

### ~4pm Exit Interview and Overview of Findings

- The QAQC team will provide the District with an informal overview of their findings at the end of Day 3. The QAQC team will develop the preliminary report and present it to the District at a later date.

\*\* The QAQC schedule is flexible and can be changed to accommodate the District's schedule. In some cases, the exit interview may be scheduled earlier or later as needed. These plans can be finalized at the end of Day 2 or 3. The QAQC team will also stay as long as necessary to address anyone's questions and concerns. If you would like to change the standard format of the QAQC, please contact the SCC ahead of your scheduled visit.